



Government of Iceland  
Ministry of Social Affairs



## Námskeið í menningarnæmi- og færni

25.-28. mars 2019

Námskeiðið fer fram á ensku

### 25. mars

Salur: *Grand hótél í Reykjavík*

- 08.30-08.50 Registration
- 08:50-09:00 Welcome by Jóna Guðný Eyjólfsdóttir, Ministry of Social Affairs and Johan Frantz, Regional Legal Officer, UNHCR
- 09.00-09.30 The Intercultural approach to diversity & inclusion – concept and practice  
*Irena Guidikova*
- 09.30-10.30 Discussion in small groups around coffee with the experts
- 10.30-13.00 Intercultural Competence – what is it and why is it needed (presentation & exercises) *Nicoletta Manzini*
- 13.00-14.00 *Lunch break*
- 14.00 –17.30 Intercultural Dilemmas as a way of increasing the intercultural competence of professionals & the community (presentation & exercises), *Helena Rojas*

### 26. mars

Salur: *Grand hótél í Reykjavík*

- 9.00 – 11.00 Intercultural competence in public safety (presentation & exercises), *Monica Diniz*
- 11.00-11.30 *Break*
- 11.30-13.00 Main learning outcomes & future needs, *Phil Wood (incl. Intercultural citizenship test)*

## 27. mars

Salur: Hátíðarsalur Háskólans á Akureyri (námskeiðinu verður einnig streymt)

- 08.30-08.50 Registration
- 08:50-09:00 Welcome by Jóna Guðný Eyjólfsdóttir, Ministry of Social Affairs
- 09.00-09.30 Intercultural approach to diversity & inclusion – concept and practice  
*Phil Wood*
- 09.30-11.00 Intercultural Competence – what is it and why is it needed (presentation & a deep democracy exercise) *Nicoletta Manzini*
- 11.00-11.30 *Break*
- 11.30-13.00 Intercultural Dilemmas as a way of increasing the intercultural competence of professionals & the community (presentation & exercises), *Helena Rojas*
- 13.00-14.00 *Lunch break*
- 14.00–15.30 Intercultural competence in public safety (presentation & exercises), *Monica Diniz*
- 15.30-16.00 *Break*
- 16.30-18.00 Main learning outcomes & future needs, *Phil Wood (incl. Intercultural citizenship test)*

## 28. mars

Salur: Austurbrú, Búðareyri 1, Reyðarfirði

- 9.30-09.50 Registration
- 09:50-10:00 Welcome by Jóna Guðný Eyjólfsdóttir, Ministry of Social Affairs
- 10.00-10.30 Intercultural approach to diversity & inclusion – concept and practice  
*Phil Wood*
- 10.30-12.00 Intercultural Competence – what is it and why is it needed (presentation & a deep democracy exercise) *Nicoletta Manzini*
- 12.00-13.00 *Lunch break*

- 13.00-14.30 Intercultural Dilemmas as a way of increasing the intercultural competence of professionals & the community (presentation & exercises), *Helena Rojas*
- 14.30–16.00 Intercultural competence in public safety (presentation & exercises), *Monica Diniz*
- 16.00-16.30 *Break*
- 16:30-17.30 Main learning outcomes & future needs, *Phil Wood (incl. Intercultural citizenship test)*